

Northside Farm Retreat Booking Conditions

1. CONDITIONS OF HIRE

[Northside Farm Retreat will not be responsible for any loss, damage, expense, injury, accident or inconvenience which occurs or might occur as a result of any letting of the Property. This booking is for the purpose of a holiday only so that the hirer will not get a security of tenure. Should the holiday home become unavailable for whatever reason, Northside Farm Retreat will make every effort to find suitable alternative accommodation but cannot be held responsible beyond full refund of monies received.]

2. PAYMENT

Full payment is required upon confirmation of a booking.

3. SECURITY DEPOSIT

A £100 security deposit is required in addition to the advertised rental and will be returned to you on departure unless the owner indicates to us that the property has been left in an unacceptable condition. Properties will be checked on departure and any breakages, damage or excessive cleaning will be notified to you and the cost for repair / remedy will be deducted accordingly.

4. CANCELLATION

In the event of a visitor wishing to cancel the holiday, Northside Farm Retreat must be notified in writing at the earliest possible moment and no later than 6 weeks prior to the holiday booking. We will do our best to rebook the accommodation but an administration fee of £50 will be levied. If we are unable to rebook the accommodation the visitor will be liable for the full amount due under the contract even though the accommodation is not taken up. Visitors requiring cancellation insurance must make their own arrangements. Late bookings: all monies must be paid in full on booking.

5. ARRIVAL & DEPARTURE TIMES

Visitors are requested to arrive no earlier than 3.30pm on the day of arrival and are requested to leave no later than 10.00am on the day of departure. Arrangements for short breaks will be made at the time of booking.

6. KEYS, MAP & DIRECTIONS

Details are provided on www.northsidefarmretreat.co.uk . Should you have any specific requests please do not hesitate to contact us.

7. BED LINEN

All bed linen will be provided.

8. PETS

Strictly no pets

9. DAMAGE

Holiday tenants are responsible for everyday cleaning and for keeping the property in an orderly fashion. They are requested to leave the property in a clean and tidy condition on vacation of the property. Liability for damage done to the property of equipment or for excessive extra cleaning necessary on vacation is the responsibility of the person who [signs

the booking form]. Charges for these liabilities will be deducted from the Security Deposit - an account will be sent to you after your holiday and any refund will returned. If the costs exceed the Security Deposit, an invoice will be sent to you. These costs include loss of keys, breakages etc which must be reported to us before departure.

10. LOST PROPERTY

If any belongings are left behind and a request is made to send them on we reserve the right to charge a minimum fee of £5 to cover post and packaging.

11. ELECTRICITY & CENTRAL HEATING

Electricity and Central Heating are included in the rent.

12. OVERCROWDING

The maximum number of persons that the house can accommodate is 4 and this will not be exceeded. We reserve the right to immediately terminate a booking if more than the stated number of people is found to be staying.

13. WEB PAGE DESCRIPTION (www.northsidefarmretreat.co.uk)

Whilst representations both verbal and visual contained on our web page are made in good faith are carefully scrutinised, neither such verbal and visual representations form part of the contract. The owners will not accept any liability arising out of changes of circumstances affecting the property between publish date of the web and the period covered by any booking by a visitor.

14. PROBLEMS & COMPLAINTS

We are most anxious that all guests booking holidays with us have an enjoyable time. In the event of a problem the guest should contact us immediately by Email No complaints will be considered unless raised immediately during the course of hire period to enable to complaint to be verified and corrected as soon as possible.

15. CONSIDERATE OCCUPATION

Guests are asked to give consideration to adjacent occupiers, including the Owners residence. Should problems arise, such as unruly behaviour, excessive noise and drunkenness, guests will be asked to moderate their activities. Should they fail to do so and their behaviour is considered to be unreasonable, they will be asked to leave.

16. LIABILITY

Except in respect of death or personal injury caused by the negligence of the owner and/or his/her servants, the owner and his/her respective servants will not be liable for any accident damage direct or consequential loss, injury expense or inconvenience, whether to person or property which the visitor or any other person may suffer arising out of or in any way connected with the letting howsoever caused.

17. SWIMMING POOL/SAUNA & TENNIS COURT

The use of the pool and tennis court is by prior arrangement and use of the facilities is at the guest's own risk.

18. ACCESS TO FARM

Northside Farm remains a working farm. Whilst we have created opportunities for walks around the Farm, guests are requested to seek guidance from the owner, to avoid disturbance to livestock, nesting birds and work on the farm.

19. CAR PARKING

Car Parking will be in designated spaces and Northside Farm Retreat will not be responsible for the contents of any vehicles.

20. DATA PROTECTION ACT

Your name and address will be used by the owners to keep you informed of the future offers and availability and will not be supplied to third parties.